

**Ashley Milan Brooks** a.milanbrooks@gmail.com | ashleymilanbrooks.com | 937 546 1735

**I am a lover of people, the planet, and design equity.** Multifaceted by nature and trade, I utilize my creative, analytical, and community-building capacities to grow social connections, build empathy, engage critical thinking practices, and influence innovative mitigations to wicked social problems. My leadership, passion, and tenacity to view life through a human-centric and intersectional lens can improve the innovation and implementation of multidisciplinary services, programming, and organizational policies

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<b>HIGHER EDUCATION</b>	<b>MFA - Design Research and Development</b> Minor in Public Policy and Management The Ohio State University, 2023	<b>BA - Urban Affairs</b> Urban Planning Concentration Wright State University, 2020
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## CAREERS + POSITIONS

<b>Contracted Consultant</b> NEW VOICES FOR REPRODUCTIVE JUSTICE OCTOBER 2023-NOVEMBER 2023	Strategic and Creative Planning for Election Day Voter Engagement and Community Organizing Events, Creating and Analyzing Quantitative Research
<b>Research and Development Contractor</b> LBB EDUTAINMENT, LLC. JULY 2023-SEPTEMBER 2023	Strategic and Creative Planning for Events, Managing Shared Tasks with Team Members, DEIB Implementation, Creating Inclusive Quantitative Surveys for the Greater Columbus Arts Council (GCAC), Focus Group Facilitation
<b>Executive Assistant &amp; Health Equity Content and Research Specialist</b> HUES WOMEN'S HEALTH ADVOCACY INSTITUTE JUNE 2023-PRESENT	Non-Profit Management and Stakeholder Engagement, Researching Relevant Health Information about WOC, Developing Social Media Content for Site, Growing Healthcare Data Accessibility, Developing Digital Resource Database
<b>Event Series Coordinator</b> SCRIPTED IN BLACK (VOLUNTEER, HYBRID) AUG 2020-PRESENT	Strategic and Creative Planning for Events, Managing Shared Tasks with Team Members, Creating Safe + Inclusive Spaces for Black and Brown Creatives, Growing Local and National Collaborations with Black-Owned and Community-Focused Businesses
<b>Leadership Ambassador</b> ZORA'S HOUSE FEB 2023 -JUNE 2023	Learning About and Expanding Community among WOC in Columbus OH, Designing Sustainable Development and Fundraising Initiatives, Participating in Social Media Marketing and Brand Awareness, Managing Co-Working Space and Stakeholders
<b>Graduate Teaching Associate</b> THE OHIO STATE UNIVERSITY AUG 2021 -MAY 2023	Educating, Grading for, and Interacting with 120+ Students in Introduction to Design Thinking Course
<b>Licensed Public Adjuster Agent</b> METRO PUBLIC ADJUSTMENT, INC. DEC 2020 - DEC 2021	Filing Small Claims for Property Owners, Educating Property Owners about Insurance Claims, Managing Schedule + Public Outreach for Maximum Impact

**Enumerator** Conducting Non-Response Follow Up (NRFU) Questionnaires for the 2020 Census  
 U.S. CENSUS BUREAU Efficiently and Respectfully, Interacting with Beaver Creek OH Citizens, Organizing  
 AUG 2020-OCT 2020 Research in Provided Software

**Intern** Researching and Locating Non-Profit Grants, Canvassing Across Dayton OH  
 THE CONSCIOUS CONNECT Communities, Developing Distance Youth Literacy Program, Planning Future Events  
 JAN 2020 -MAY 2020 and Initiatives for Youth Literacy and Community Outreach

**Closing Manager/Shift Lead** Managing Employees and Holistic Operation of Business, Maximizing Team  
 TROPICAL SMOOTHIE CAFE Efforts, Reducing Operational Costs, Providing Positive Customer Service,  
 DEC 2017-FEB 2021 Completing Customer Orders

**Store Associate, Cashier** Checking Out Customers, Providing Positive Customer Service, Upkeeping  
 GABE'S/RUGGED WEARHOUSE Store, Customer Communication, Unloading Delivery Trucks, Re-Stocking  
 MAY 2016-OCT 2017 Merchandise on Sales Floor

**Store Associate, Cashier** Checking Out Customers, Providing Positive Customer Service, Upkeeping Store,  
 SPEEDWAY Unloading Delivery Trucks, Re-Stocking Merchandise on Sales Floor, Ensuring Interior  
 JUNE 2015-AUG 2015 Cleanliness and Safety for Customers

**Personal Assistant, Intern** Store Maintenance and Product Display, Community Event Planning, Tracking  
 PEACE ON FIFTH Inventory, Modeled Merchandise for Digital Promotion, Engaged Customers and  
 JAN 2014 -MAY 2014 Conducted Orders, Sold Certified Fair-Trade Products in Support of Global Women-  
 Owned Businesses

**PUBLICATIONS & ORIGINAL WORKS**

- *An Intersectional Lens: Using Participatory Design to Foster Inclusivity and Belonging in Community-Driven Civic Environments with Black Indigenous Women of Color (BIWOC)* | Thesis & Book, 2023
- 'Honestly, I'm irritated.' | Podcast, July 2019

**CERTIFICATIONS**

- CITI Program Human Research | Oct 2021-Oct 2024
- CITI Program Responsible Conduct of Research for Administrators | Oct 2021
- National Society of Leadership and Success | Dec 2020

**RESEARCH CONTRIBUTIONS**

- Hatch and Nest/GiveBack Hack | Dominique Johnson, 2023
- WOC Equity Design Institute Workshops | LC Johnson & Mickey Ferrera, 2023
- Imagining Sexual and Reproductive Futures | Camille Snyder, 2023
- Redesigning Processes to Contribute to a Diverse Environment... | Luiza Souza Correa, 2022

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<b>Assets</b>	Co-/Participatory Design	Workshop Development	Journey Mapping	Non-Profit Management
	Design Research	Creative Curation	Usability Testing	Systems Thinking/Planning
	Facilitation	Emotional Intelligence	Inclusive Service Design	Event Hosting
	Theatre/Live Performance	Cultural Competency	Leadership	Strategy and Analytics